





Annual General Meeting - 2022

AGENDA

A Welcome from Executive Director and Board Chair

Our Mission and Our Goal

Review Minutes from 2021 AGM and motion to approve

Volunteer Recognition, including The June Callwood Award

Hospice Expansion – **Plans & Donors**

Fundraising and Awareness recap and Upcoming Events

Program and Service useage

Board of Directors nominees and motion to approve

Auditor appointment, motion to approve

Financials – Expenses and Revenue review

W
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Heidi Griffith

■ Executive Director



Sue Dullege

■ Board Chair

Thank you for all the wonderful ways in which you support The Heart of Hastings Hospice!



Our Mission

Dedicated to meeting the needs of individuals and their families who are facing the terminal phase of their illness, and the grief and bereavement period. The Heart of Hastings Hospice will assist these people to remain in their home longer and support those wishing to die at home or in the Heart of Hastings Hospice House.

Our Goal

With your help, to offer dying persons and their family's quality of life by helping sustain the most meaningful and satisfying lifestyle in the time they have remaining.

Minutes from our 2021 AGM

Opening and Welcome	<p>Roy advised how over the course of the meeting we would have votes and the votes would be carried out online. Every member is able to vote via the chat. Roy advised that he would read slides as they come up to assist those who may be challenged to flip between screens. The slide program commenced.</p> <p>Heidi welcomed everyone through a pre-recorded presentation. Heidi advised that we would be focusing much on the last six months with a review of Covid impacts, but would be reporting on the entire previous year.</p>
Message from Chair	<p>Sue delivered a message thanking all volunteers, employees and Board Members for all of their hard work and dedication over the past year particularly during Covid</p>
Board	<p>Roy reviewed the current board and updated our membership with regards to make up of the board for 2021-2022 fiscal year.</p>

Board of Directors Motion:	<p>Sue Dullege will remain as chair Roy will stay on as past-chair and finance committee member, Janet Webb as director and medical Director, Judy Farrimond, vice chair and interim Secretary, Justin Bray, Emily Rashotte and Sharon Abraham will serve as Directors.</p> <p>Motion made via zoom: Carried. Unanimous.</p>
Minutes of last AGM motion:	<p>Roy reviewed the minutes from our last AGM.</p>
Motion to appoint auditors	<p>Motion to appoint Welch LLP as auditors for the next fiscal year.</p> <p>Motion made via zoom: Carried. Unanimous.</p>

Financial Reports	<p>Our audit was posted online in order to be reviewed prior to tonight. The board reported on the financial reports for the past fiscal year as well as a financial report from April 1st, 2020 to September 30, 2021. That allowed the membership to be current with regards to our financial status including our challenges during Covid. Roy reviewed our fundraising totals and reminded everyone about the sponsors that help us with our fundraising.</p> <p>Roy thanked Maria Langley for all of her work on the finances. Roy thanked Laurie for all of her fundraising work this year, which is reflected in our financial status. Roy thanked all the staff as we have been coming through these challenging times.</p> <p>Roy advised everyone about the new funding arrangement for nursing and PSW care and our staff were introduced. Roy reviewed the Cardinal Room funding to date and thanked the sponsors. Roy also advised the board with regards to a Trillium Grant for our new Volunteer Recruitment Position</p> <p>Motion to accept financial reports via Zoom Carried Unanimous</p>
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Minutes Cont.

Honours & Awards	<p>June Callwood award: Joanne Forestell Friend of Hospice award: Susan Hallam Remarkable Recruit Award: Sharon Abraham</p> <p>Milestones Recognitions were presented</p> <p>Ontario Volunteer Service Awards Bonnie Derret - 6 Years Susan Hallan - 8 Years Sheila Toner - 24 Years Doris Bush - 30+ Years</p>
	<p>A review of services provide by Heart of Hastings Hospice over the past year was presented. Special thanks to the Madoc Lions Club</p>
Motion to adjourn	<p>Motion to adjourn to June 2022 actual date to be determined. Motion by Janet Webb.</p>



JUNE CALLWOOD AWARD

Susan Hallam

Susan has volunteered with The Heart of Hastings Hospice for 9 years. She is dedicated and reliable. We can always count on her to give her time freely. People that work with her, describe her as empathetic, compassionate and thoughtful. Susan is warm and approachable in all situations consistently. She is gentle, kind and gracious. She is wonderful to work with and always willing to pitch in.

Susan volunteers her time not only with the Heart Hastings Hospice, but also in her community. She holds positions on 2 different nonprofit boards and also gives her time to the local Thrift Store.

Along with compassionate client care, Susan has volunteered and attended many of our hospice fundraising events. Susan is a big part of the Heart in Heart of Hastings Hospice.

The Heart of Hastings Hospice

In special recognition and appreciation for your outstanding performance and dedication to the community.



VIQ VOLUNTEER OF THE WEEK

Linda Ballenthin

Linda joined our team of volunteers in 2020. Although COVID put Linda's volunteer training on hold she showed her dedication to the cause by working through her online modules and attending virtual volunteer support meetings.. Linda may be one of our newer volunteers, however she is eager and a kind, compassionate, caring individual. As soon as hospice was able to welcome Volunteers back into the house, Linda jumped at the opportunity to complete her hands - on training & shadow shifts to enable here to start volunteering as a Client Care Volunteer. Besides sharing her time in hospice with clients and families, she has also given her time to our Heartbeats for Hospice Campaign, assisting to get it up and started. We are so grateful to have Linda as part of our hospice family.

The Heart of Hastings Hospice

In special recognition and appreciation for your enthusiasm, dedication and compassion you share with others.

0 – 5 YEARS

Krystal Brunette, Amy Richardson, Connie McCullough, Kathleen Groh, Janet O'Neill, Catherine Jonas, Deb Bovay, Marissa Taduran, Patrick Kirkland, Christina Hutchison, Sharon Abraham, Marlene Acker, Jim Bakker, Linda Ballenthin, Richard Barkovsky, Lois Bastedo, Natasha Baziuk, Dan Brady, Bonnie Carter, Laurie Cee, Sherry Dracup, Sue Dullege, Kelly Ellis, Jenna Erwin, Susan Fedorka, Donna Graff, Shelley Hagerman, Dave Hammerick, Brenda Reid, Debra Healey, Carol Ann Kramp, Natacha Lavigne, Ellie Long, Vicki Maloney, Michelle McCaw, Carol Ann Molyneaux, Alexander Morgan, Andrea Murphy, Peggy Neil. Laurie Osborne, Christine Ouellette, Tracy Parsons, Sydney Pottle, Emily Rashotte, Mary Ann Ray-McCready, Janice Storms, Collette Tanner, Olivia Taylor, Patricia Wright and Marion Young, Justin Bray, Pauline Pietschmann,

5 + YEARS

Roberta Boily
Bonnie Derrett
Wanda Elliott
Judy Fairmond
Joanne Forestell
Anne Gallop
Susan Hallam
Gail Hollinger
Marnie Horton
Ruth King
Donna Peters
Sharon Rashotte
Sheila Ylipelkola
Tristan Lindsay
Maria Langley
Kaitlyn Erwin
Heidi Griffith

10 + YEARS

Norman Braden
Roy Dullege
Pam Jennings
Lori Martin
Joan O'Grady
Connie Robinson
Janet Webb

20 + YEARS

Sheila Barcier
Doris Bush
Ellen Fegan
Sheila Toner
Gloria Roy
Beverley Maloney

The Heart of Hastings Hospice
MILESTONES!



HANDS ON TRAINING 2022

After 2 years of virtual training and meetings, we were finally able to have our Hands On Training in person back in April. We would like to highlight and congratulate our New Volunteers and our Veteran Volunteers who completed the training.

A huge thank you to Doris, who not only helped me to prepare for the day but who also shared her knowledge and experience with us. We are truly grateful.

We are excited to have you part of the hospice family, helping support our community families in many ways. It was a great day of learning and comradery.

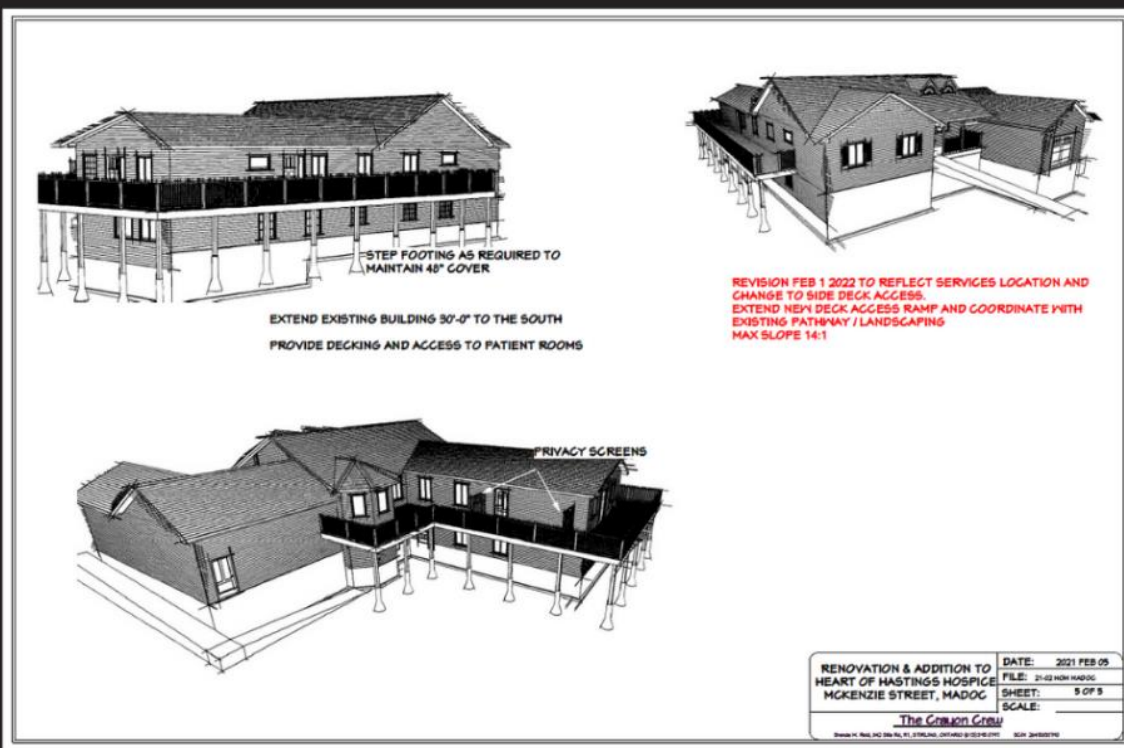
Top Row (left) Janice S., Marlene A., Debra Q., Natacha L., Joann B., Sheila T.

Bottom Row (left) Laurie C., Natasha B., Susan F., Doris B., (missing from the picture Marnie H. & Joanne F.)

The Heart of Hastings Hospice



Expanding
Our
Heart
2022



The Plans



Ground Breaking April 2022



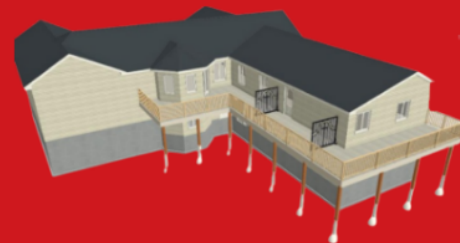
Expanding
Our
Heart
2022



The Hospice Before



The Hospice During Construction



Expanding
Our
Heart
2022

Our Donors

An Angel Donor

The Parrott Foundation

The Henderson Family

The Box Family

McDougall Insurance

100 Men Who Care Quinte

Ontario Realtors Care Foundation

Canada's Farmers Grow Communities Grant



Fund A Need Campaign

The Harold Ballard Foundation

Municipality of Centre Hastings

Municipality of Tweed

Municipality of Marmora & Lake

Madoc Township

Township of Stirling Rawdon

Tudor & Cashel Township

Thank you from the bottom of our heart.

Out and About In the Community



Fundraising and Awareness

Quickly, the Heart of Hastings Hospice adapted its fundraising and awareness events. Events that brought the community together in person, needed to bring the community together virtually. The community showed up, and continued to support us to succeed in funding our mission!



Heartbeats for Hospice

\$62,922.00



Christmas Auction

\$2515.00



HIKE FOR HOHH



Hike For Hospice

\$3255.00



The Heart of Hastings Hospice

CHARITY GOLF TOURNAMENT

Presented by Team Denison



Thank you
Team Denison
RE/MAX Quinte Ltd.
for your support as our
Presenting Sponsor



teamdenison.ca





The Heart of Hastings Hospice

CHARITY GOLF TOURNAMENT



**Thank you
Beautiful Things for Charity
Stirling
for your support as our
Platinum Sponsor**



The Heart of Hastings Hospice

CHARITY GOLF TOURNAMENT



Guardian

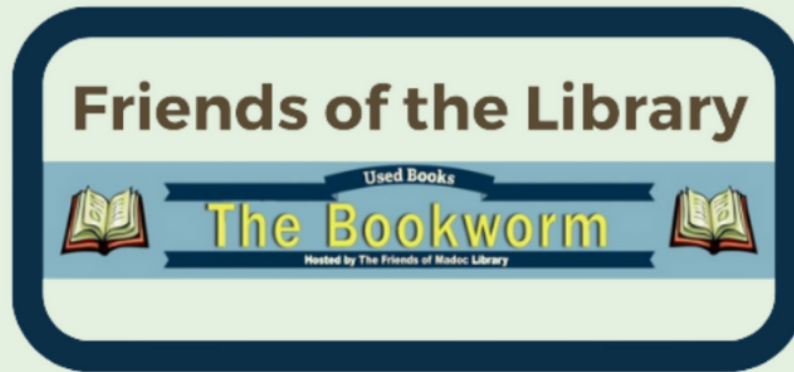
MADOC

Thank you
Guardian Madoc
for your support as our
Gold Sponsor



The Heart of Hastings Hospice

CHARITY GOLF TOURNAMENT



Thank you
The Bookworm
for your support as our
Silver Sponsor



A blue background with falling confetti in red, yellow, and white. The confetti consists of small, irregular pieces of paper or fabric, scattered across the frame. The text "Events to come..." is centered in the middle of the image.

Events to come...



THE HEART OF HASTINGS HOSPICE

Live Butterfly Release

Celebrate the memory of a loved one

Saturday August 13th

11am-1pm

Reserve
by
Aug 2nd

\$25 per Butterfly



Reserve June 27th - August 2nd

Online: heartofhastingshospice.ca/butterflyrelease

Call: 613-473-1880 Ext 103

Email: ppietschmann@heartofhastingshospice.ca

MEMORIAL PARK

9 Matthew St. Marmora

Enjoy a free BBQ hosted by the Marmora Lions Club



THE HEART OF HASTINGS HOSPICE



Handbags for Hospice

BETTER TOGETHER

PRESENTED BY THE BOX FAMILY

IN MEMORY OF
*Michael
Fenton Box*

TICKETS GO ON SALE JULY 15TH

VISIT
HEARTOFHASTINGSHOSPICE.CA/HANDBAGS
CALL 613-473-1880 EXT 103

Join Us!

"Together we can help ensure that every
day is a gift for our residents and their
families."



Wednesday September 21, 2022

7:00pm - 10:00pm

Doors Open at 5:30pm

Stirling Curling Club

443 WFront Street, Stirling



Featuring
The **AUCTIONISTA**

Out and About In the Community



Equipment Lending Program

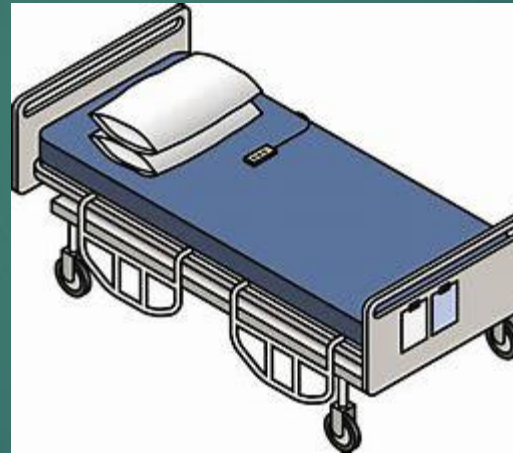


Equipment for the Community

172 Families
Supported

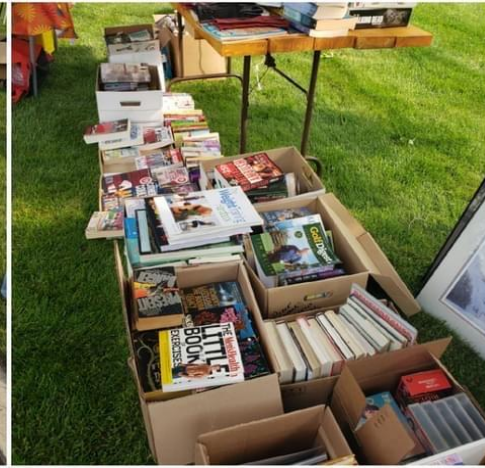


21 Hospital Beds
provided comfort
at home



- Walkers
- Wheelchairs
- Transfer Chairs
- Lift Chairs
- Hospital Beds
- Commodes
- Crutches
- Canes
- Raised Toilet Seats
- Bath/Shower Chair
- Grab Bars
- Wedge Cushion
- Bed Rails

All equipment is loaned **FREE** of charge.



Hospice Yard Sale: \$1,400 raised to purchase items for the equipment lending program



Thank you Madoc Lion's Club!

- Snow Removal
- Lawn Care

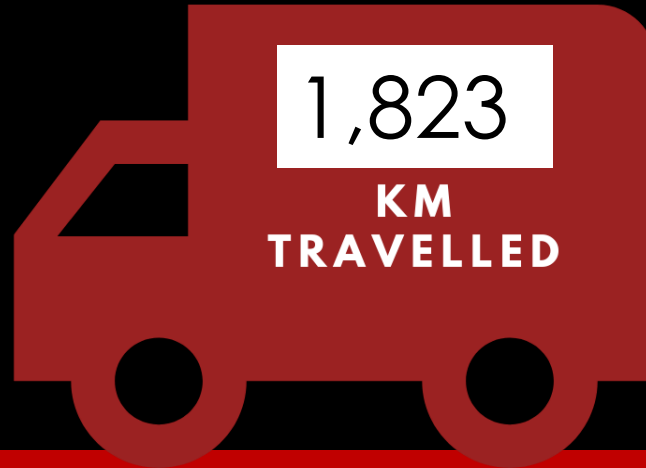
Equipment Delivery
BBQ's





69

PICK UP
AND
DELIVERIES!



1,823

KM
TRAVELLED



188

HOURS SPENT
ON THE
LENDING
PROGRAM

Madoc Lion's Club



16 Hours Snow Shoveling



23 Hours Grass Cutting



Out and About In the Community



Grief, Bereavement &
Supporting the Caregivers



Ontario
Trillium
Foundation



Fondation
Trillium
de l'Ontario

An agency of the Government of Ontario
Un organisme du gouvernement de l'Ontario

We are pleased to announce that
The Heart of Hastings Hospice
has been selected to be the recipient of an OTF
Resilient Communities Fund Grant.

The mission of the Ontario Trillium Foundation (OTF) is
to build healthy and vibrant communities throughout
Ontario by investing in community-based initiatives and
strengthening the impact of Ontario's non-profit sector.

<https://otf.ca/>

The Ontario Trillium Foundation (OTF) is an agency of the Government of Ontario, and one of Canada's leading granting foundations. Last year, nearly \$112M was invested into 1,384 community projects and partnerships to build healthy and vibrant communities and strengthen the impact of Ontario's non-profit sector. In 2020/21, OTF supported Ontario's economic recovery by helping non-profit organizations rebuild and recover from the impacts of COVID-19.

The OTF Resilient Communities grant allowed The Heart of Hastings Hospice to incorporate the following:

7 Week Practical Caregiver Training

Staffing allocation for Psycho-Social Support Coordinator

Purchase of materials to allow for meetings and workshops related to the series.

Purchase of technology in the form of a laptop to be utilized by our Facilitator

The Heart of Hastings Hospice is pleased to announce they were selected to be a recipient of an Ontario Trillium Foundation (OTF) Resilient Communities Fund Grant in the amount of \$19,600.00 in 2022.

Ontario
Trillium
Foundation



Fondation
Trillium
de l'Ontario

An agency of the Government of Ontario
Un organisme du gouvernement de l'Ontario

Groups: Caregiver Series

Online Practical Caregiver Training June 21st – August 2nd on-line

Week 1: Navigating the Health Care System

Week 2: Occupational Therapist

Week 3: Difficult Conversations

Week 4: Caring for Them and You

Week 5: Advanced Care Planning

Week 6: End of Life

Week 7: After Death

Bereavement Series

Grief Support Series Mid-August – in Person

Week 1: Navigating Group

Week 2: Your Brain on Grief

Week 3: Phases of Grief

Week 4: Emotions of Grief

Week 5: What is Self-Care

Week 6: Primary & Secondary Losses

Week 7: Things I Can't Control

Week 8: How to Feel your Feelings

Our Staff Members



Heidi Griffith
Executive
Director



Maria Langley
Administrative
Assistant



Kaitlyn Erwin
Residential Care
Manager



Krystal Brunette
Residential Care
Manager



Pauline Pietschmann
Fundraising &
Awareness Coordinator

Casual Staff: Marissa Taduran, Connie McCullough, Janet O'Neill Patrick Kirkland, Christina Hutchings



Amy Richardson
Community Hospice
Coordinator



Deb Bovay
Volunteer
Coordinator



Tristan Lindsay
Bereavement
Coordinator



Cathy Jonas
Personal Support
Worker



Kathleen Groh
Personal Support
Worker

Our Board Members

Volunteering their time towards the governance and oversight of the organization.



Dr. Sue Dullege
Board Chair



Judy Fairimond
Vice Chair &
Interim Treasurer



Roy Dullege
Past Chair & Secretary



Dr. Janet Webb
Medical Director



Emily Rashotte
Director



Justin Bray
Director



Sharon Abraham
Director

New Director

We thank you and appreciate your support!



Noreen Pigden

Election of New Board of Directors for 2022/2023



Dr. Sue Dullege
Board Chair



Judy Fairimond
Vice Chair &
Secretary



Roy Dullege
Past Chair & Treasurer



Dr. Janet Webb
Medical Director



Emily Rashotte
Director



Justin Bray
Director



Sharon Abraham
Director



Noreen Pigden
Director



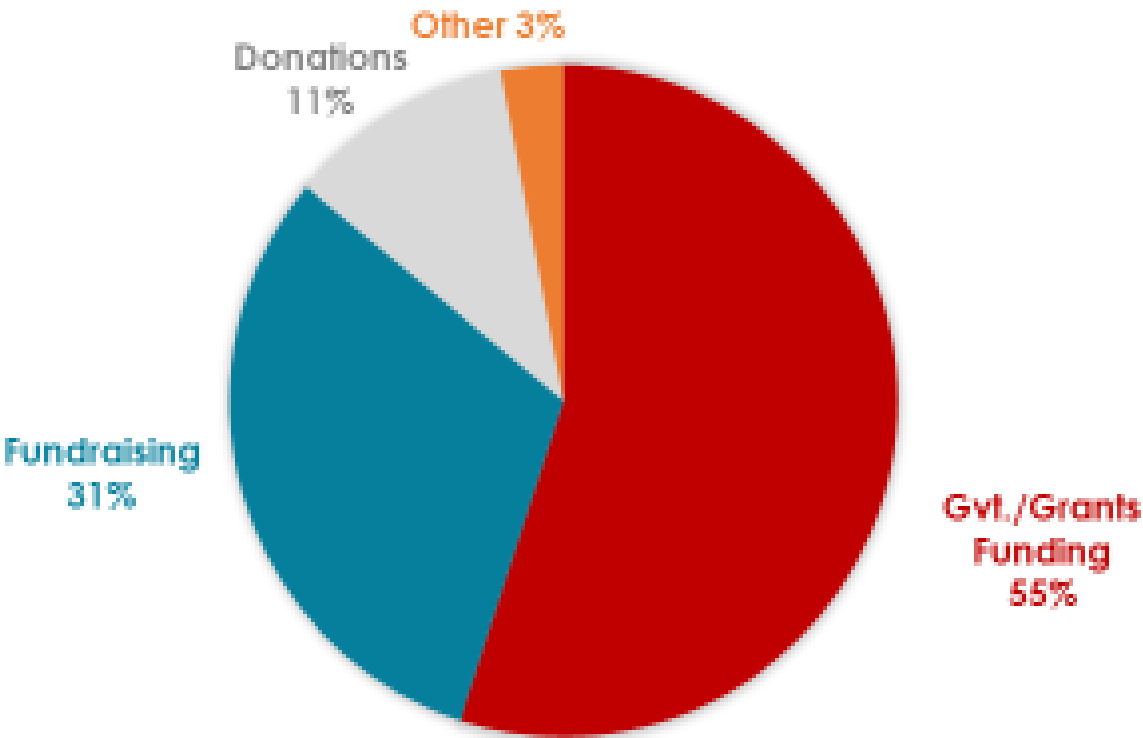
Financials

Appointing our Auditors for 2022 - 2023

Welch LLP[®]

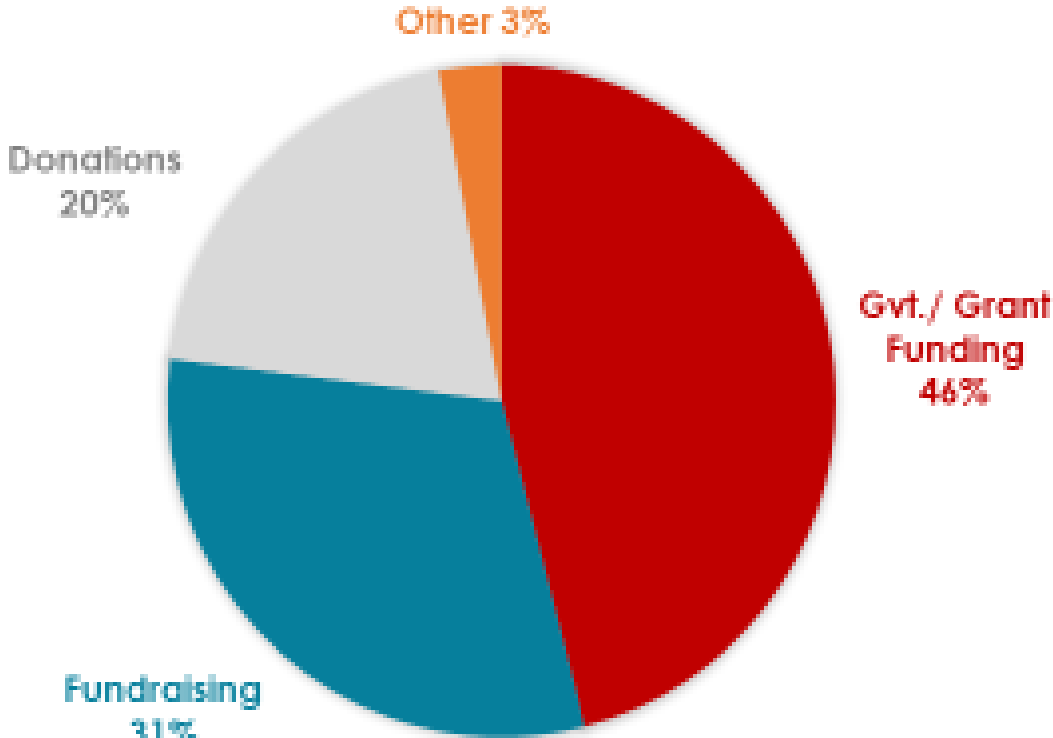
Audit • Tax • Accounting • Advisory

Financials Year Over Year | Revenue



2021

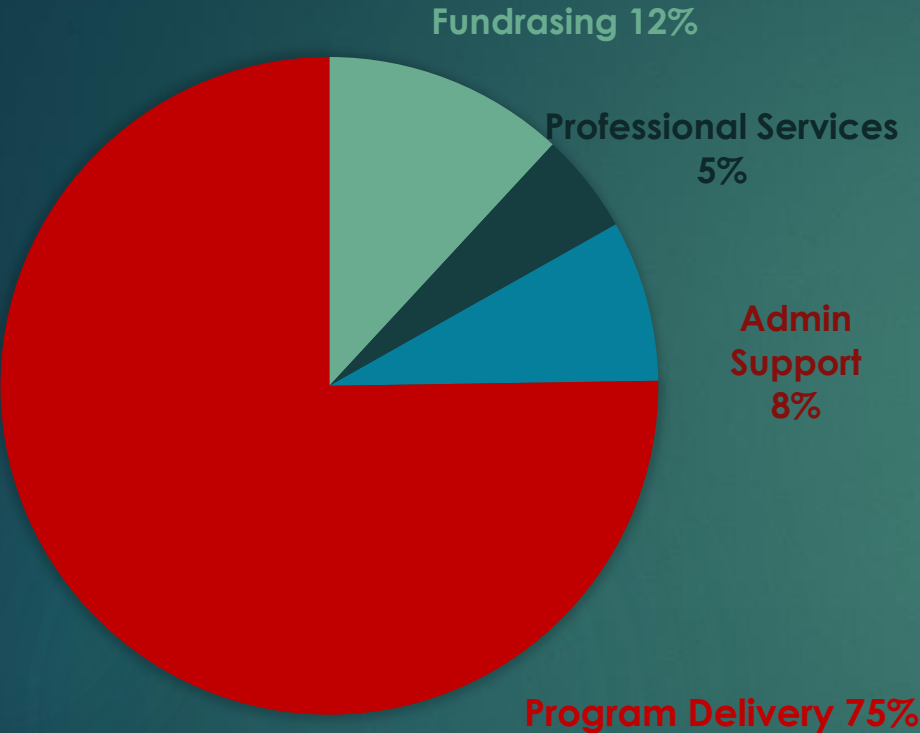
In 2020, the majority of our revenue came in through fundraisers and government funding.



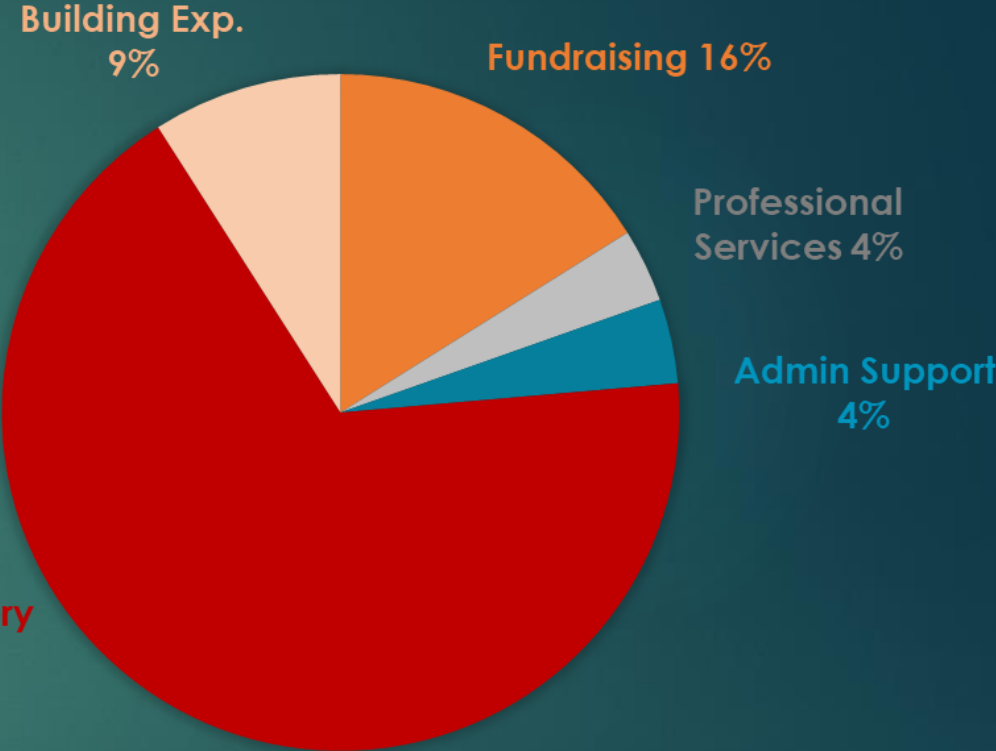
2022

Changes in gov COVID support show a decrease in gov funding and corresponding increase in fundraising revenue.

Financials Year Over Year | Expenses



2021



2022



Motion to adjourn
until June 2023!