

THE HEART OF HASTINGS HOSPICE VOLUNTEER ROLES DEFINED

Volunteer Position	Definition	Example
<p>Friends Volunteers- Fundraising Friends Office Admin Friends Community Awareness Friends Maintenance</p>	<p>Volunteers who participate in office support, grounds maintenance, fundraising events, and other non-client care roles.</p>	<p>Fundraising: Planning, promoting, helping at events Office Admin: stuffing envelopes, printing posters, putting posters out in the communities, reminder calls to volunteers, filing etc. Community Awareness: attending community group speaking events, (churches, schools, fairs, etc.) Offering volunteer insight</p>
<p>Residential Hospice Volunteers</p>	<p>Volunteers serving in the residential hospice carry a heavier load than those serving in other community settings. In the residential hospice they provide end of life care to clients and support grieving families. This work is physically, cognitively, and emotionally demanding. However, it can be one of the most rewarding volunteer positions available within the Hospice. In the residence you have the added benefit that you are never “alone” as there is always staff downstairs, which some volunteers prefer. These volunteers require more initial training and ongoing support.</p>	<p>Provide end of life care to clients within the Hospice. Provide anticipatory grief support to families. Provide support to grieving families. Visit clients within in the Hospice setting. Shifts Monday – Friday 8-12, 12-4pm and 4-8pm. Hospice staff are on duty 8am-4pm and Bayshore PSW’s are on duty 4-8pm. Volunteers can select what time slots they would like to fill on a weekly or monthly basis, depending on their own availability. Some volunteers prefer set schedules, while others prefer a flexible schedule.</p>
<p>Visiting Hospice Volunteers</p>	<p>Volunteers are matched with people in the community with a life limiting illness. They may be anywhere from diagnoses to end of life in their trajectory. Some of the reason's volunteers express for wanting community is often times they are in an early stage. Volunteers are typically matched with one family so they have a chance to develop a rapport and familiarity with the client/family. These volunteers require more initial training and ongoing support.</p>	<p>Volunteers may visit once a week on Tuesdays for example or they may be called and booked on an as needed basis i.e. when caregiver has an appointment or wants to do something specific. It is up to the client/caregiver what their desires are, and volunteers are matched accordingly New volunteers will shadow an experienced volunteer in the community for a few times or shadow a shift in the house, until they become more comfortable.</p>



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<p>Grief Co-Facilitator</p>	<p>This volunteer would co- facilitate the Hospice support groups for grief and bereavement. They will assist the coordinator who leads the group. They would act as a second facilitator – to be the second set of hands/ears/eyes. It is a great job for a volunteer, with the appropriate experience or training.</p>	<p>Attend and assist in the facilitating of grief and bereavement support groups. Monthly 1-hour drop-in group, or the 6 week structured group.</p>
<p>Grief Companions</p>	<p>Volunteers are matched with a member of the grief program who could benefit from some extra support. Often times we see with our grief clients that they are grieving a social connection and this is a way to provide it. These volunteers require more initial training.</p>	<p>Volunteers will connect with a member of the grief program once a month, or attend a grief support group with the Hospice once a month. Possible phone call check in (pre COVID it could be in person) a few times a month.</p>
<p>Fundraising Committee Friends</p>	<p>Fundraising is an important part of the Hospice. Fundraisers happen throughout the year and require volunteers to assist in the planning, promoting and running of these events. This role is perfect for volunteers wanting to get involved without a bigger time commitment. Volunteers in this role often participate in multiple fundraisers throughout the year.</p>	<p>Assisting Community Coordinator with fundraisers and events. Promoting events. Ticket sales. Distributing flyers throughout local communities. Attending events and assisting with the setup, helping with event and clean up. Other items as needed.</p>

