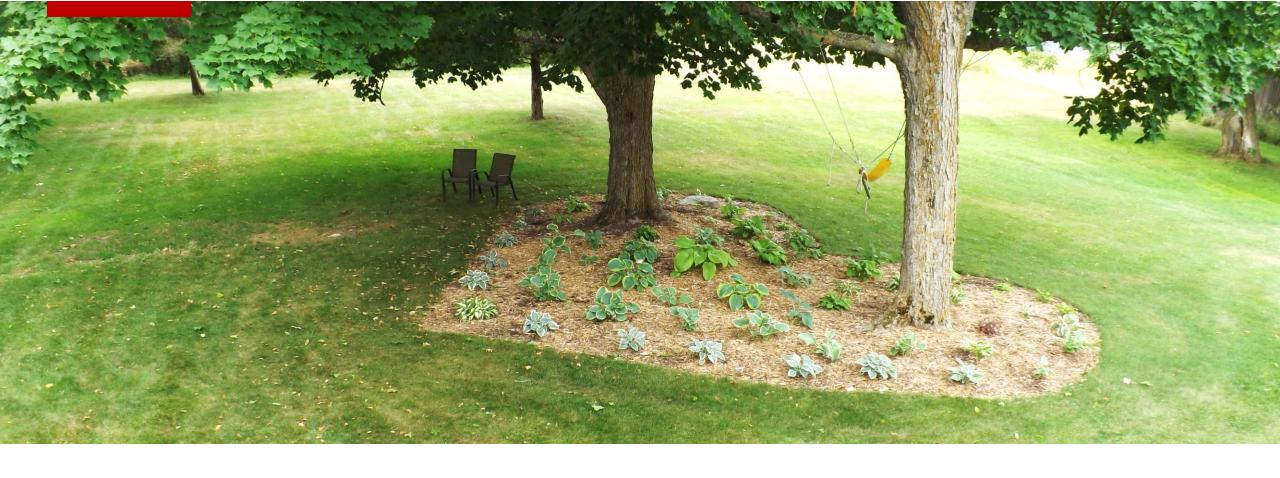


Welcome dear volunteers and friends of the Heart of Hastings Hospice!

Tonight we **thank you** and celebrate all of the efforts that you have made during this year. The event is going to start in few minutes.



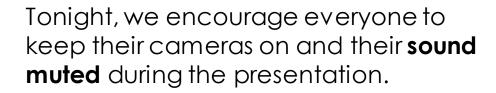
Our Mission

Dedicated to meeting the needs of individuals and their families who are facing the terminal phase of their illness, and the grief and bereavement period. The Heart of Hastings Hospice will assist these people to remain in their home longer and support those wishing to die at home or in the Heart of Hastings Hospice House.

Our Goals

With your help, to offer dying persons and their families quality of life by helping sustain the most meaningful and satisfying lifestyle in the time they have remaining.





If you have any questions, please post them in the chat box, which will be monitored throughout the night.

Again, Thank you for joining us, and thank you for all of the wonderful ways in which you support The Heart of Hastings Hospice!

Sit back, relax, we are beginning now.



A Message from the Board Chair...



Our Board Members

The people who kindly volunteer their time towards the governance and oversight of the Heart of Hastings Hospice



Dr. Sue DullegeBoard Chair



Judy Fairimond Vice Chair & Interim Treasurer



Roy DullegePast Chair & Secretary



Dr. Janet WebbMedical Director



Emily RashotteDirector



Justin Bray
Director

A kind WELCOME to our newest member!

Sharon grew up in and around Port Perry Ontario. She pursued further business education at Ryerson and The University of Toronto. She had a 30+ year career in the corporate Insurance world at the senior national management level.

We are excited to have supporting Hospice both as a volunteer and member of the Board of Directors



Thank you to the following directors

We wish you all the best in your future endeavors and appreciate your continued support through other means!



Richard Langley



Brenda Reid

Election of New Board of Directors for 2021/2022



Dr. Sue DullegeBoard Chair



Judy Fairimond Vice Chair & Interim Treasurer



Roy DullegePast Chair & Secretary



Dr. Janet WebbMedical Director



Emily RashotteDirector



Justin BrayDirector



Sharon AbrahamDirector

Minutes from our 2020 AGM

Opening and Welcome

Roy advised how over the course of the meeting we would have votes and the votes would be carried out online. Every member is able to vote via the chat. Roy advised that he would read slides as they come up to assist those who may be challenged to flip between screens. The slide program commenced.

Discussion: Heidi welcomed everyone through a prerecorded presentation. Heidi advised that we would be focusing much on the last six months with a review of Covid impacts, but would be reporting on the entire previous year.

ITEM		OWNER	INFO, INPUT or DECISION	TI
Message from Chair.		Roy	All	
OBJECTIVE	Roy advised that he will be asking for our next AGM to be next June vs our current practice since a June date will allow us to be more relative to our year end.			
Discussion:	Roy advised that he will be stepping down as board chair but will stay on the board and will remain on the finance committee.			
	Roy reviewed the current board and updated our membership with regards to the many board meetings during covid and many of the isssues that the board had been considered by the board during the covid time. Roy thanked the current board members outlining much of the work that they had performed over the past year and advised the membership of the retirement of some board members. Jeff Thomson and Bob Wright and Angela Osborne Gray will be leaving our board. Roy also introduced our new board members Carrie Salsbury, Emily Rashotte, Justin Bray and Richard Langley.			



Minutes from our 2020 AGM

INFO, INPUT or

ITEM		OWNER	DECISION	TI
Election of Board for upcoming Year.		Roy		
Human Resources	Sue Dullege will be nominated as new chair of the board, Roy will stay on as past-chair and finance committe member, Janet Webb as director and medical Director, Judy Farrimond, vice chair and interim Secretary, Justin Bray, Carrie Salsbury, Brenda Reid, Richard Langley are nominated as directors.			
ОИТСОМЕ	Motion to adopt the new board of directors and executive. Motion by: Joan Seconded by: Ian Motion Carried: Unanimous			
ITEM		OWNER	INFO, INPUT or DECISION	TIME
Minutes of 2019 AGM		Roy		
Minutes were Reviewed.	Roy reviewed the minutes from our last AGM.			

Motion to accept the minutes of 2019 AGM.

By: Brenda Reid

Seconded By: Ann.

Motion Carried, unanimous.

OUTCOME

ITEM		OWNER	INFO, INPUT or DECISION	TIME
APPOINTING AUDITORS.		Roy		
APPOINTING AUDITORS	Motion to appoint Welch LLP as auditors for the next fiscal year.			
	Motion by K Seconded b Carried, Una	y Brenda		



Minutes from our 2020 AGM

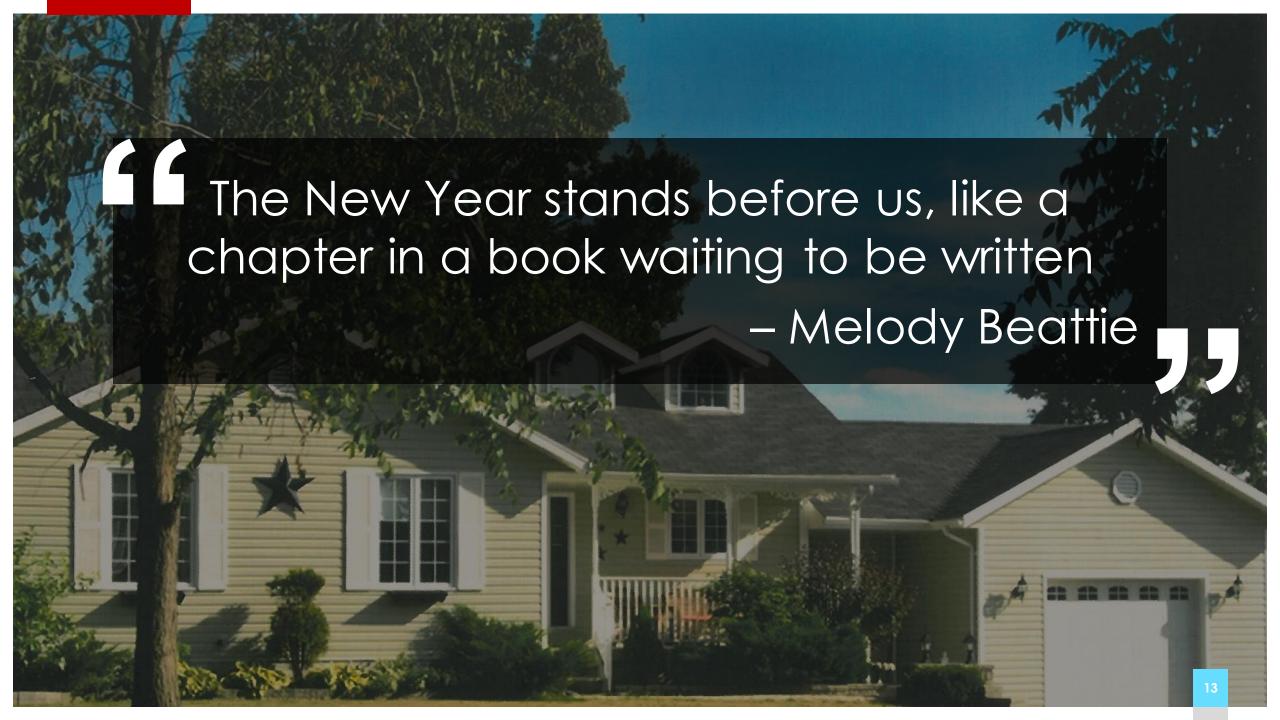
		OWNER	INFO, INPUT or DECISION	TIME
FINANCIAL REPORTS.		Roy		
Report	Our audit was posted online in order to be reviewed prior to tonight. The board reported on the financial reports for the past fiscal year as well as a financial report from April 1st, 2020 to September 30, 2020. That allowed the membership to be current with regards to our financial status including our challenges during Covid.			
	Roy thanked Maria Langley for all of here work on the finances. Roy thanked Laurie for all of her fundraising work this year, which is reflected in our financial status. Roy thanked all the staff as we have been coming through these challenging times.			
	Motion to accept the finance report by: Sue 2nd by: Brenda Carried Unanimous.			

ITEM		OWNER	INFO, INPUT or DECISION	TIME
AWARDS		Heidi/R oy		
Honours and Awards.	June Callwood award was awarded to Wanda Elliott Friend of Hospice award was awarded to JoAnn Bacon Remarkable Recruit Award: Mary Louise Belanger. Milestones Recognitions were presented. Honouring Brenda McLare. Honouring Susan Watson. Honouring Robert Bonter.			
Services Review	A review of services provide by Heart of Hastings Hospice over the past year was presented. Special thanks to the Madoc Lions Club. A report on our fundraising activities was presented. We are proud to report that our hospice is demential friendly.			Ithanks to the presented. We
	The board and staff as well as some volunteers offered thanks to Roy for his time as Board Chair.			nteers offered
MOTION TO ADJOURN	Motion to adjourn to June 2021, actual date to be determined. Motion by Brenda.			

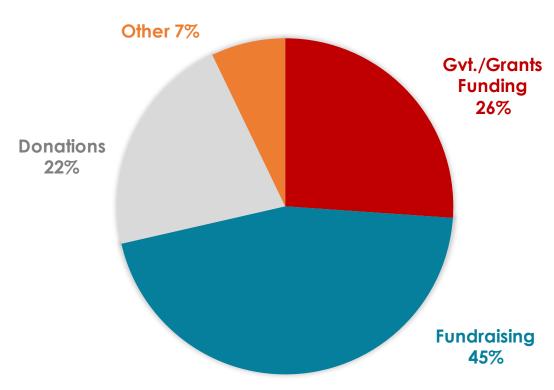


Appointing our Auditors for 2021 - 2022



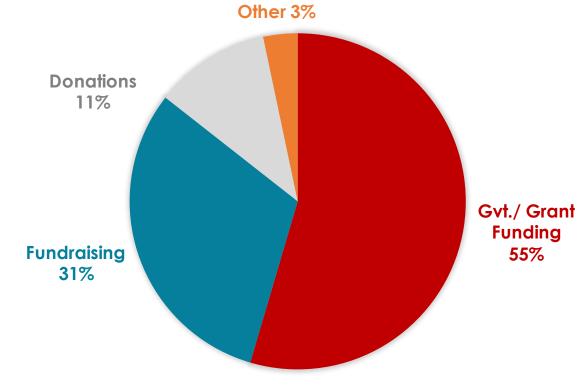


Financials Year Over Year | Revenue



2020

In 2020, the majority of our revenue came in through fundraisers and government funding.



2021

In 2021, the majority of our revenue came in through fundraisers and government funding.

Handbags for Hospice 2021

THE HEART OF HASTINGS HOSPICE PRESENTS

HANDBAGS FOR HOSPICE VIRTUAL EVENT



SUPPORT THIS SIGNATURE FUNDRASIER AND CHARITY AUCTION WITH ALL PROCEEDS GOING TOWARDS OUR PROGRAMS AND SERVICES

"HELP ENSURE THAT EVERY DAY IS A GIFT FOR OUR RESIDENTS AND THEIR FAMILIES."

SEPTEMBER 1ST. 2021 6PM

"Live" Auction hosted by Layne The AUCTION/STA









\$76,000









Handbag Sponsors 2021



Platinum Sponsors















Gold, Silver&Bronze Sponsors



















































Charity Golf Tournament 2021



\$10,000



Charity Golf Tournament 2021



\$10,000









Charity Golf Tournament 2021







\$10,000











Heartbeats \$54,843.00





Butterflies \$4203.00

Hearts Campaign \$3615.00







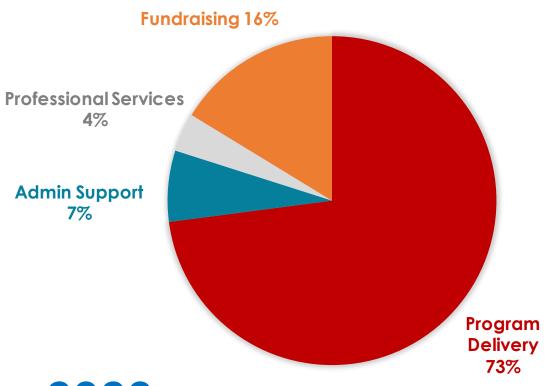






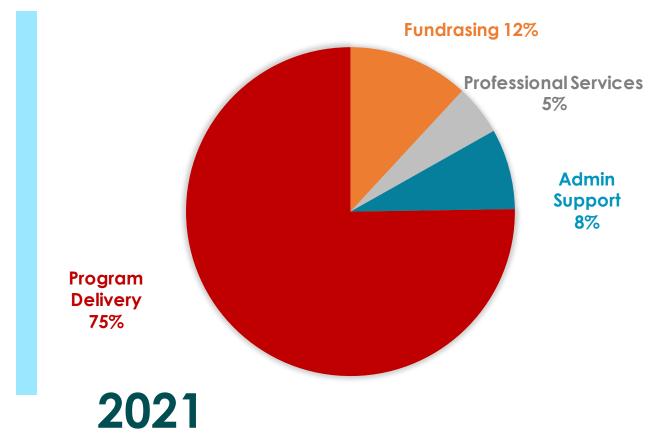
Thank you to our AGM

Financials Year Over Year | Expenses



2020

In 2020, the majority of our expenses went towards Program Delivery.



In 2021, the majority of our

expenses went towards

Program Delivery.

How we expanded in 2021 Hiring our own PSWs and Nurses

Before the change..

Prior to September 1st, 2021, PSWs and Nurses were provided by Bayshore Home Health – who were contracted by Home and Community Care Support Services (SE LHIN) to provide clinical care.

After two years of negotiations, The Heart of Hastings Hospice successfully negotiated the contract to direct funds Hospice to hire PSWs and Nurses to provide clinical care.



.. And After

Residents are receiving consistent, highquality care by fully trained staff providing a continuity of people providing their care. This gives residents and families the best experience possible in their end-of-life journey together.

The Benefits of Hiring PSW/Nurses | It gives us...



Capability of hiring workers that best suit hospice's mission



Autonomy overmanagement of PSWs and Nurses



Ability to provide consistent and dependable support to clients and their caregivers

Our Staff Members



The people who help us deliver our programs and services



Heidi Griffth Executive Director



Maria Langley Administrative Assistant



Kaitlyn Erwin Residential Care Manager



Tristan Lindsay Bereavement Coordinator



Amy Richardson Community Hospice Coordinator RPN



Fundraiser & Awareness Coordinator

Find a group of people who challenge and inspire you, spend a lot of time with them, and it will change your life forever."— Amy Poehler

A Kind Welcome to our newest staff members and a Warm Goodbye to others!



Deb Boyay Volunteer Coordinator



Kathleen Groh Personal Support Worker



Shaylee Thompson Personal Support Worker



Janet O'Neill Personal Support Worker





Heart of Hastings Hospice The Cardinal Room

The expansion and accessibility upgrades ensure the hospice can provide ongoing delivery of high quality, equitable palliative health care, including:

- 3rd hospice bed/flexroom
- Additional family guest room
- Accessible patient bathrooms & showers as required for accessibility compliance
- Private space for bereavement support
- Increased equipment lending storage; capacity to support more people
- Future potential innovative ways to expand our service offerings for community members, such as short stay respite, supporting families sooner in their trajectory

The Cardinal Room funding

Gay Lea \$40,000 the Gay Lea motto, 'Working together...benefitting all' rings true

Bay of Quinte Grant \$5,000

Municipalities we serve: \$25,000 total

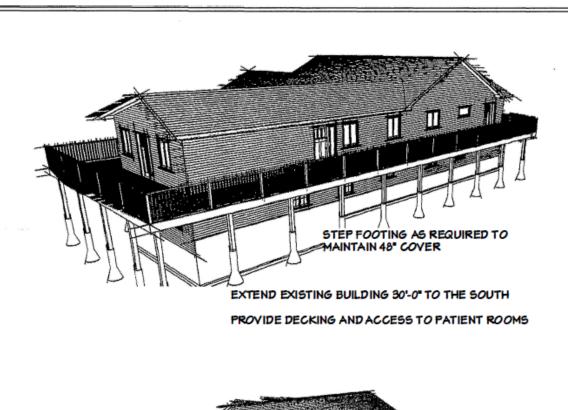
Harold Ballard Foundation 15,000

Fund a Need – Cardinal Room 22,000

Parrott Foundation -requesting \$128,000

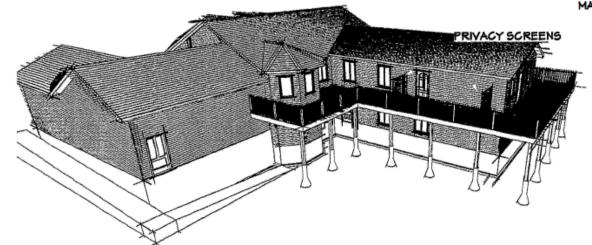


The **Design**The Exterior





EXTEND NEW DECK ACCESS RAMP AND COORDINATE WITH EXISTING PATHWAY MAX SLOPE 14:1





RENOVATION & ADDITION TO HEART OF HASTINGS HOSPICE FILE: 21-02 HOH MADOG MCKENZIE STREET, MADOC SHEET:

DATE: 2021 FEB 05

5 OF 5

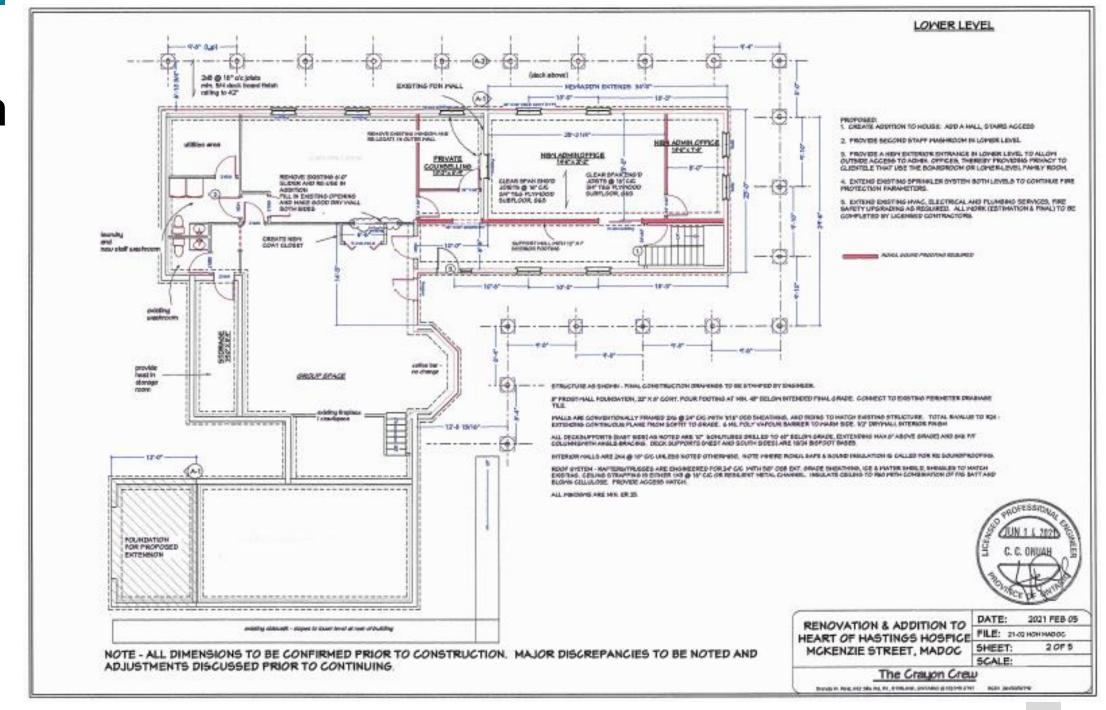
SCALE:

The Crayon Crew

Brends H. Reid, 842 58b Rd, Rt, 5 TIRLING, ONT ARID (\$19)849 0747

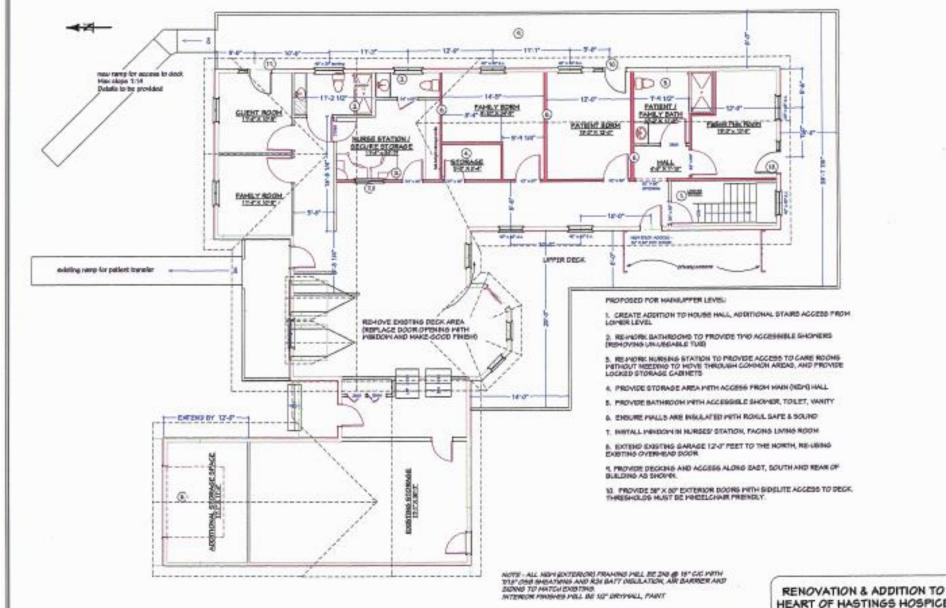
The Design Lower

Level



MAIN LEVEL

The **Design**Main Level





HEART OF HASTINGS HOSPICE FILE: 21-03 HON HARDOG MCKENZIE STREET, MADOC

DATE:

3 OF 5 SHEET: SCALE:

The Crauon Crew

Design M. REAL MET SHE MA, NY, STREAMS, CHICAGO S/45/49/4791 SCOX SANSONOPO





Fondation Trillium de l'Ontario

An agency of the Government of Ontario
Un organisme du gouvernement de l'Ontario

We are pleased to announce that
The Heart of Hastings Hospice
has been selected to be the recipient of an OTF
Resilient Communities Fund Grant.

The mission of the Ontario Trillium Foundation (OTF) is to build healthy and vibrant communities throughout Ontario by investing in community-based initiatives and strengthening the impact of Ontario's non-profit sector.

https://otf.ca/

The Heart of Hastings Hospice is pleased to announce they were selected to be a recipient of an Ontario Trillium Foundation (OTF) Resilient Communities Fund Grant in the amount of \$76,100 in 2021.

The Ontario Trillium Foundation (OTF) is an agency of the Government of Ontario, and one of Canada's leading granting foundations. Last year, nearly \$112M was invested into 1,384 community projects and partnerships to build healthy and vibrant communities and strengthen the impact of Ontario's non-profit sector. In 2020/21, OTF supported Ontario's economic recovery by helping non-profit organizations rebuild and recover from the impacts of COVID-19.

The OTF Resilient Communities grant allowed The Heart of Hastings Hospice to incorporate the following:

Volunteer Recruitment Coordinator Position secured to offer recruitment, retention and support of volunteers.

24 new volunteers recruited

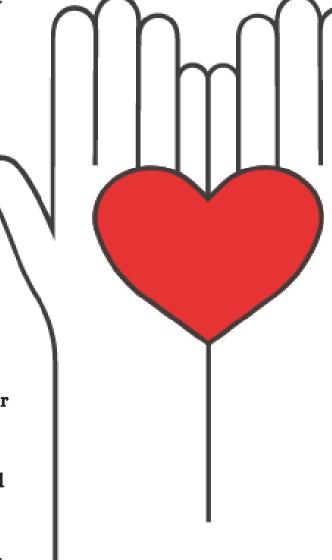
Modifications to volunteer training

Purchase of materials to allow for safe socially distanced meetings and workshops

Purchase of technology in the form of tablets to be utilized by volunteers requiring technology for virtual workshops and communication

Implementation of volunteer support groups and volunteer wellness check ins

Awareness, education and volunteer recruitment videos produced



New Volunteer Outreach Initiatives started in 2021

Virtual Volunteer Meet-Up

This year, amidst the pandemic and with our newest volunteer coordinator at the helm, Heart of Hastings Hospice initiated a Virtual Volunteer Meet-Up which has allowed are wonderful volunteers to meet up once a month. The group was to create connection and support amongst our volunteers during a time in which interactions have been limited. During our monthly virtual meetings, we share stories, experiences, concerns, and welcome new volunteers with a fun ice breaker!

This meet-up has proven to be a gateway that connects veteran volunteers with newer volunteers, allowing for an exchange of experience and support.



Volunteer Wellness Checks

This year, HOHH looked into creative ways in to support our wonderful volunteers during these trying times. We wanted to make sure that we were doing check ins periodically with our volunteers on an individual basis – That is why we started the Volunteer Wellness Checks.

The Volunteer Coordinator personally reaches out by phone. To date, since its fruition in January 2021, the Volunteer Coordinator has performed 3 rounds of wellness checks, on an estimated 60 volunteers. That is a total of 180 wellness checks! Since January!



THE HEART OF HASTINGS HOSPICE







Thank you to our sponsors, volunteers and

LETTER FROM THE EXECUTIVE DIRECTOR

Welcome 2021!

As we worked to put together the second issue of our newsletter there is a lot of excitement at what the new year holds.

My hope and goal is to keep you, the reader, up-to-date on the programs and services we offer - at no charge - to our communities. As well I hope to provide education and awareness about supports and tools to help you, or someone you know, with end-of-life care.

We continue to offer caregiver support, equipment lending and bereavement supports.

Lastly we want to highlight the many great supports we receive: from our volunteers, donors, and families.



In 2020, Our Hospice became Dementia Friendly. We have teamed up with the Alzheimer's Society- Hastings Prince Edward to feature a portion of our monthly newsletter to include their important information.





HOHH Newsletter

As another way to keep our Volunteers in the loop, we began releasing a monthly newsletter. We have sent out digital copies and delivered printed copies to local businesses. In addition, we send them out by mail to our Volunteers who prefer a hard copy!



All about our volunteers! In 2021...



7 VOLUNTEER BOARD MEMBERS



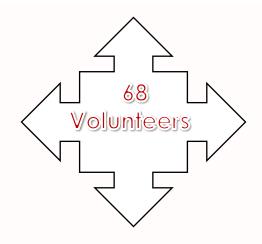




We have a total of



Client Care Volunteers

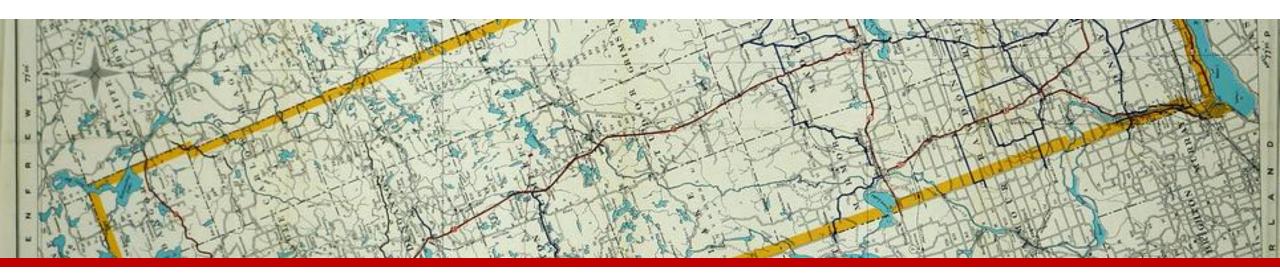


WE HAVE A





Out and About In the Community



Fundraising and Awareness

Quickly, the Heart of Hastings
Hospice has had to adapt its
fundraising and awareness events.
Events that brought the community
together in person, now need to
somehow bring the community
together virtually. We didn't know
what that might look like, but the
community showed up, and
continue to support us to succeed in
funding our mission!

Visiting Hospice, Virtual Groups and Book Club

Trained Hospice Volunteers provide companionship by talking, listening, or just sitting quietly. Volunteers also assist the caregiver by providing respite.

As we needed to continue to make changes to how we deliver service, caregiver support increased to include care packages and grief and bereavement support groups transitioned to an online series.

An outdoor book club ran through 2020 to help bring people together in a safe, inclusive space around books dealing with loss and resiliency.

Equipment Lending Program

Our Equipment loaning program continues to support palliative and non-palliative members of the community to remain in home. The Heart of Hastings Hospice has wheelchairs, grab bars, shower chair, and much more.

Virtual Groups Bereavement/Caregiver Series

Online Practical Caregiver Training Oct. 19th – Nov. 30th

Each week introduces a topic related to caregiving, with equal parts educations and self-care. These sessions will be delivered via Zoom. The thought behind an online model is that with Covid-19 numbers being unstable, and caregivers feeling unable to leave their loved one, Zoom felt like the right fit. Consideration was given to the fact that not all caregivers will have internet in their homes, or even necessarily devices. The hospice has electronic devices that it is able to lend, and we have connected with a variety of partners in the surrounding area that will allow caregivers to take part in the programing from a different internet location should they choose.

Grief Support Series Starts Nov. 9th for 8 Weeks

Thanks to a grant from the United Way, The Heart of Hastings Hospice was able to transition our Grief and Bereavement Support Group to a virtual platform.

Often, we feel completely alone in our grief. In group we support you so that you know you are not alone.

The grief support group allows you to feel freedom to speak your truth in a safe environment.

United Way



able Recruit Award

ated to her summer home in g the summer of 2020. Shortly ary 2021, Sharon joined our nteers. Although her start with during a pandemic, she did not ner from working through the training to become an active e has actively attended ning sessions, and has offered zzing fundraising ideas. Her n and drive has made Sharon ospice in such a short time. She assionate, and a pleasure to are so pleased to welcome it Care Volunteer, as well as our Lof Directors Member.

THE HEART OF HASTINGS HOSPICE

In special recognition and appreciation for your outstanding performance and dedication to excellence



Friend of Hospice Award Susan Hallam

Susan joined our team of volunteers in 2013. Since then, Susan has been dedicated to the Hospice Mission. During her time with us, Susan has volunteered in both Residential and Community Hospice Care. She is a valued member of our Handbags for Hospice Committee, offering assistance and support where needed.

Susan is kind, caring, and a pleasure to work with for both staff and volunteers. She brings warmth and kindness to all she does. We are so grateful to have her as part of our hospice family.

THE HEART OF HASTINGS HOSPICE

In special recognition and appreciation for your outstanding performance and dedication to excellence



June Callwood Award Joanne Forestell

Joanne has volunteered with The Heart of Hastings Hospice for 9 years. She is dedicated and reliable. We can always count on her to be at the house weekly. People that work with her describe her as ambitious, gentle, and kind. She is great to work with and always willing to pitch in. She will busy herself with cleaning and has saved numerous hospice plants with her passion for gardening and green thumb. Joanne travels on yearly missions to volunteer at Orphanages. She is giving of her time freely.

Joanne's family own and operate the local Timber Mart, supporting the local community as much as possible.

Along with compassionate client care, Joanne has volunteered and attended many of our hospice fundraising events. Joanne is a big part of the Heart of Hastings Hospice team.

THE HEART OF HASTINGS HOSPICE

In special recognition and appreciation for your outstanding performance and dedication to excellence

Bourie Perret
6 YEARS

Susan Hallam
8 YEARS

Sheila Touer
24 YEARS

Noris Bush 30+ YEARS

Ontario Volunteer Service Award
THE HEART OF HASTINGS HOSPICE

0-5 YEARS

Tracy Parsons, Bob Wright, Chloe Murphy, Brenda Hassell Reid, Ella Brown, Paige Griffith, Kelly Ellis, Andrea Murphy, Mary Horton, Olivia Brown, Kassie Broek, Jim Bakker, Hannah Brown Lila Evans, Donna Graff, Lois Bastedo, Sandra McNevin, Shelley Hagerman, Sherry Dracup, Jeff Thompson, Christine Ouellete, Sue Dullege, April Gordon, Dave Hammerick, Richard Barkovsky, Dan Deveau, Ken MacLennan, Carol Ann Kramp, Patricia Wright, Emmie Murphy, Alexandra Morgan, Bonnie Carter, Brittany Dafoe, Brie Danford, Colette Tanner, Dan Brady, Debra Healy, Ellie Long, , Jenna Erwin, Laurie Osborne, Marion Young, Mary Ann Ray - McCready, Meegan King, Michelle McCaw, Natasha Baziuk, Olivia Taylor, Peggy Neil, Sharon Abraham, Sydney Pottle, Marlene Acker, Janice Storms

5+ YEARS

Linda Armstrong, Anne Gallop, Donna Peters, Sheila Ylipelkola, Bonnie Derrett, Wanda Elliott, Sharon Rashotte, Judy Fairmond, Tracy Winder, Gail Hollinger, Ruth King, Roberta Boily, Susan Hallam, Joanne Forestell, Marnie Horton

10+ YEARS

Roy Dullege, Joan O'Grady, Norman Braden, Connie Robinson, Janet Webb, Pam Jennings, Lori Martin

20+ YEARS

Sheila Barcier, Ellen Fegan, Sheila Toner, Gloria Roy, Beverley Maloney, Doris Bush

THE HEART OF HASTINGS HOSPICE Milestones!



Thank you Lion's Club!

The Lion's Club members are a great support to The Heart of Hastings Hospice. They provide lawn maintenance, snow removal, equipment delivery, BBQs for our events, and so much more. We are so grateful for their continued support!

PICK UP AND DELIVERIES!

4,228

KM
TRAVELLED

HOURS SPENT ON THE LENDING PROGRAM



Upcoming Fundraising Event



Christmas Auction

Once again this year the Christmas Basket Raffle will be substituted with a silent auction due to COVID safety restrictions. We miss the volunteer support for our much loved themed baskets, but are grateful for golf sponsors who donated their items to our Christmas Auction - "Let us do the Shopping for you."



Motion to adjourn until June 2022!